

NARENDRA KUMAR PANWAR

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CAREER OBJECTIVE

- ✓ Seeking a position as a Linux System Engineer by utilizing 6+ years of experience in multiple LINUX & UNIX Platforms, specializing in Red Hat Linux. Self-motivated, dedicated to any task which is given to me.

EXPERIENCE SUMMARY

- ✓ Total **7 years** of experience as a Linux Support Engineer.
- ✓ I have been working as **Linux Support Engineer L2** in **Rackspace Technology** since 2nd Feb 2024.
- ✓ Worked as an **Associate Infrastructure L2** in **Publicis Sapient** for 2 years 5 months from 16th August 2021 - 15th Jan 2024.
- ✓ Worked as a **Linux System Engineer** in **Maksat Technologies Pvt Ltd** for 1 Year 1 Month from 18th May 2020 – 20th Jun 2021.
- ✓ Worked as a **Linux System Engineer** in **Galaxy Software Solutions** for 1 Year 11 Month from 1st July 2018 – 17th May 2020.

TECHNICAL SKILLS

Operating Systems:

- ✓ RHEL 6, 7, 8, 9, CentOS 6, 7, Ubuntu 18.04, 20.04, 22.04, AlmaLinux8, 9, RockyLinux8, 9,

Tools Used:

- ✓ Cloud: AWS (EC2, S3, IAM, EFS, VPC, Route53, ELB), GCP and Rackspace Cloud Portal.
- ✓ Cluster: PCS, HA Proxy
- ✓ Monitoring: New Relic, Dynatrace, AppDynamics.
- ✓ Database Administration: MySQL and MariaDB
- ✓ Scripting: Bash and Python.
- ✓ Automation tools: Ansible, vagrant, terraform.

Technical Proficiency:

- ✓ Web hosting using LAMP stack (Linux, Apache, MySQL, Php).

- ✓ Installation of Plesk Panel, Installation and configuration of Web servers (Apache, Nginx) using Plesk, Creating/adding domains and subdomains, installing s/w like Php, MySQL/MariaDB, Email management via Plesk.
- ✓ Managing User/Group Administration and Permissions on Linux Servers.
- ✓ Handling file permissions related issues like SUID, SGID, sticky bit, ACL.
- ✓ Configuring web servers Apache and Nginx.
- ✓ Disk management using LVM.
- ✓ Managing Disk Space and handling disk full related issues.
- ✓ Protocols: TCP/IP, HTTP/HTTPS, SMTP, ICMP, IMAP, POP3.
- ✓ Knowledge of MariaDB/MySQL Databases.
- ✓ Creating file systems, disk partitioning and troubleshooting.
- ✓ Installation of SSL on dedicated server and Cloud Load Balancer.
- ✓ Setup sftp and ftp access.
- ✓ Package management via yum, apt and rpm.
- ✓ Managing servers via Plesk Pannel.
- ✓ Network debugging utilities: netstat, traceroute, ping, dig, Nmap.

TRAININGS

- ✓ RHEL 8
- ✓ Bash Shell Scripting
- ✓ GitHub
- ✓ Ansible
- ✓ Python
- ✓ AWS Solution Architect Associate
- ✓ Google Associate Cloud Engineer
- ✓ CCNA

Roles and Responsibilities in Current Project:

- ✓ Managing user management and file permissions.
- ✓ Package management via yum and yum-corn.
- ✓ Configuration of sftp and ftp.
- ✓ Installation of SSL certificate on servers and cloud load balancer.
- ✓ Providing support on Database Administration and MySQL replication.
- ✓ Disk management by using LVM.
- ✓ Providing LAMP support to Rackspace Tier 3 to 7 customers (1000+ customers) via calls as well as on tickets.
- ✓ Providing Linux OS Anywhere support i.e. hosted environment can be any of the following Rackspace Cloud/AWS/Physical/VMWare.
- ✓ Managing resources in VMware via Venter server, deploying Virtual Machines using clones, snapshots, and templates.
- ✓ Providing support on Webserver (Apache/Nginx) installation, configuration, and troubleshooting.
- ✓ The key goal for me is to get in touch with customers every day also providing support and resolution over calls.
- ✓ Redirection setup for Apache webserver.
- ✓ Monitoring of all the sites as well as alerts for Linux servers by science logic monitoring and Rackspace cloud monitoring too.
- ✓ Configure and update Linux servers with the latest releases and patches.

- ✓ Analysis of system and application logs for debugging and problem resolution.
- ✓ Monitor system availability, load, and system capacity.
- ✓ Managing server migration, installing software and renewal of SSL certificates via Plesk Panel.
- ✓ Critical issue fixes related to production sites and services.

STRENGTHS

- ✓ Working as a team player with strong communication, analytical and problem-solving skills.
- ✓ Proficiency at grasping new technical concepts quickly, utilizing the same in a productive manner within the stipulated time.
- ✓ Detail oriented & efficient with strong organizational & interpersonal skills.
- ✓ Ability to work independently with minimal supervision.
- ✓ Eager to learn new things.

EDUCATIONAL QUALIFICATION

- ✓ B. TECH in Information Technology from Meerut Institute of Engineering and Technology, Meerut in 2013 with 65%.

PERSONAL DETAILS

- ✓ Father's Name: Late Shri Karan Pal Singh
- ✓ D.O.B: 10-06-1986
- ✓ Gender: Male
- ✓ Address: J-6 Shatabdi enclave sector 49 Noida.
- ✓ Nationality: Indian
- ✓ Languages Known: English, Hindi

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief. I believe in my potency and confidence to take on any sort of responsibilities under any circumstances.

Dated:

Place:

(Narendra Kumar Panwar)